



Wash Fox Employment Information

SITE MANAGER

(Read the entire document before applying.)

Before you apply for employment at Wash Fox, we want to make sure that the job offers what you are looking for and that Wash Fox is the type of company you want to join. The job definitely has its benefits. You get to be outdoors, engage with customers, work with your hands and take responsibility for a wide range of activities. The pace is fast and there is never a dull moment. Starting pay is \$14 per hour plus the ability to earn extra money linked to sales and operational performance and, if you are a full-time employee, other benefits.

Wash Fox expects everyone to work hard and to support each other. This is a team-oriented workplace where slackers and loners do not fare well. Employees are required to participate in all aspects of the car wash operations – loading cars, cleaning the car wash bay, selling monthly subscriptions, assisting customers (especially the ones who are upset), picking up trash, working on equipment and shoveling snow. It is a physically demanding job and work continues in all weather conditions, even rain, snow, sun and wind. You also need to be able to lift 50 pounds without injuring yourself.

Wash Fox employees must be outgoing people who love interacting with people. We constantly engage with our customers (although a lot less right now due to COVID-19), whether it is helping them choose their wash packages and operate the automatic pay stations, addressing their complaints, selling them gift cards and unlimited wash packages or simply finding out what they like and dislike about our facility. We are customer focused and continually attentive. Therefore, cell phones are not allowed during work and must be kept at home, in your vehicle or in a designated on-site storage location.

Wash Fox employees must have flexible schedules. We accommodate as many scheduling requests as we can, but you will need to be flexible, including being available on Saturdays and Sundays. We must be ready to serve our customers, who wash their cars when they have free time and the weather cooperates, which is unpredictable. During busy periods, we will ask you to work overtime. Likewise, while we can shift maintenance and cleaning schedules to fill slow periods, during extended periods of bad weather, for instance, you will work fewer hours.

Wash Fox is a premier customer service organization. Our employees are expected to enhance our brand image at all times, looking and acting professionally. You must pass a drug screening test before you are hired and cannot use drugs while employed at Wash Fox. Employees may not have visible tattoos and may not wear jewelry when they are working. If you receive a conditional offer of employment at Wash Fox, we will conduct background check.

If you are excited to join our team, [click here](#) to fill out an application and submit it and your resume to employment@washfox.com.